

CYBERHOUND PROFESSIONAL TRAINING



TRAINING SERVICES HELP STAFF USE VALUABLE FEATURES

Professional Training and Education Services

CyberHound's on-site professional training services help school staff use the valuable welfare and in-classroom features. CyberHound provides non-technical instructional sessions for school leaders, teachers, system administrators and student wellbeing teams. These sessions are designed to provide participants with the knowledge to utilise the CyberHound capabilities for day-to-day student wellbeing and learn to use tools for the classroom. Real scenarios provide context of use and effectiveness to enhance the training experience.

Sessions can also be delivered via video conferencing with interactive screen sharing. This can be delivered at a time convenient for participants.

ClearView Behavioural Analytics



AUDIENCE: School Leaders and Student Welfare Teams



SESSION DURATION: 60-90 minutes

An instructional session for those who are responsible for student wellbeing to provide an understanding of ClearView analytics:

- How patterns of behaviour are identified
- What Actions are triggered when pattern matches are detected
- Flexibility for customisation allowing proactive monitoring of specific events or "at risk" students
- How to interpret report results
- Ability to drill-down to gain full context of a reported event
- View real-time activities to investigate concerning behaviours

ClearView Behavioural Analytics



AUDIENCE: System Administrators



SESSION DURATION: 45-60 minutes

The IT system administrators are instrumental in managing the ClearView module:

- User access permissions and group exclusion
- Customisation of queries and designing reports as required for the school needs
- Scheduling reports for distribution and refining results for specific cohorts
- Pattern management to exclude false positives and inclusions to meet the needs of welfare teams
- Actions - manage any changes when policies are triggered e.g. Alerting or Blocking

LiveZone



AUDIENCE: System Admin, eLearning Teams and Teachers



SESSION DURATION: 30 mins


This session is designed to showcase the ease of use for a portal of student analytics that is available for students, teachers and parents.:

- **Teachers & eLearning Teams** - View real time student online activity, quota usage and access to Classroom Control feature.
- **System Admin** - Customisation of portal and user access permissions.

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Classroom Control

 **AUDIENCE:** eLearning Teams and Teachers

 **SESSION DURATION:** 30 minutes

The session demonstrates the simple functionality to easily create digital lesson content:

- Prepare and plan digital lessons ahead of time
- Control student internet access during the class to gain greater focus
- Disable internet access altogether for specific periods
- Immediately add additional content during a live lesson

A separate 15 mins is suggested for System Administrators to discuss access permissions and LMS integration if available.

V31 XGEN Reporting

 **AUDIENCE:** System Administrators

 **SESSION DURATION:** 30-45 mins

This session is designed to provide System Administrators with a non-technical insight into the new V31 XGEN Reporting features and interface:

- User access permissions and Group exclusions to provide higher value reports
- Customisation of datasource Queries to capture specific information
- Building and designing reports as required
- Scheduling reports for distribution and refining results for specific cohorts

Customised Sessions

 **AUDIENCE:** System Administrators, Teachers, School Leaders

 **SESSION DURATION:** Flexible

Every session can be delivered to suit specific needs and audiences e.g. new staff or refresher sessions to ensure current and effective data analytics is being adopted.

Sessions can be tailor-made to meet your School's needs on specific topics for the audience and availability of time can be taken into consideration.

For more in depth technical training, please refer to the Professional Services datasheet or contact CyberHound to discuss your requirements and to book a session.



We have used the CyberHound service for many years. We value their ongoing innovation and strong customer service focus. A recent example of their service was in helping us gain greater value from their Classroom Control feature. This is a valuable tool for us that will save time and improve teaching efficiency and outcomes. It enables teachers to have independent control over the use of the internet in their classes. Ultimately this means that teachers can use all available and appropriate digital learning content in class and not have any distractions or frustrations in managing internet access. The greatest development is the integration that CyberHound have created with Schoolbox. This functionality enables teachers to now plan lessons through Schoolbox and have this seamlessly integrate with CyberHound's filtering policies to enable content to be available as needed.

We applaud CyberHound on providing us with this and for helping us all the way.

David Young, **Strathcona Baptist Girls Grammar School**

