

CYBERHOUND NEW FEATURES



CONSTANTLY INNOVATING - NEW FEATURES FOR CUSTOMERS

CyberHound has developed some of the most sophisticated and comprehensive learning enablement and cybersafety solutions for classrooms from Kindergarten to Year 12.

Working closely with our clients, and based on our own research and development, we continuously refine and enhance the CyberHound product suite and services. This innovation is demonstrated through regular product updates available for customers.

Some of the newest and enhanced CyberHound features include:



SpeakUp! - is a new service for students to alert school welfare offices and leaders of issues they see within a school. It provides a very simple way for a school to receive direct alerts from students on issues such as bullying, self-harm, drug use or any other behavioural risk. The service is accessible by all students within the LiveZone portal and has been designed to be incredibly simple to access and use.



ChromeSafe - offers schools using Google services and Chromebooks a managed Chrome browser extension to provide ease of filtering and behavioural analytics. The extension can simply be added and secured by the Google administrator and ensures on and off network controls for Chromebooks. The service can provide web filtering, ClearView welfare support and time of day controls, all linked to CyberHound's advanced reporting capabilities.



LiveZone - our innovative, easy to use portal for school leaders, teachers and students. This freshly launched addition to the CyberHound suite dramatically improves teaching efficiency and student accountability. LiveZone provides comprehensive role-based controls, leveraging evidence-based reporting and analytics to enhance learning outcomes. YouTube analytics and individual real-time internet use is totally transparent to the teacher. It also gives access to the day-to-day tools each user needs - all through one simple interface.



Classroom Control - this unique feature gives teachers the ability to better manage internet access in their classrooms. It improves productivity by helping teachers proactively manage the use of the internet, for each student if required, with remarkable simplicity. Teachers are able to open internet access to specific (appropriate) websites that may normally be blocked by the school's web filtering policies. This unique feature also gives teachers the ability to block all internet access or to limit it to one or a few websites to dramatically increase focus. Simply, it provides the means and reassurance for teachers to provide customised content access for their class, without delay.



ClearView - this enhanced service provides school leaders with Behavioural Analytics to assist them in providing support to at risk students. This unique capability offers actionable intelligence through reports that are customised to a school's individual needs. The reporting and patterns have been significantly upgraded.



RoamSafe for iOS - this optional tool prevents students from accessing inappropriate material on an iOS device whilst away from school. This means if students need to take a device home to complete an activity, the school's online policies remain enforced.



XGEN Reporting - provides system administrators with a modern platform with streamlined reporting capability and functionality. For school management this provides the ultimate in transparency and behavioural analytics facilitating a completely customisable and seamless report delivery. Reports are easily able to be set up and can be role-based to ensure recipients only receive the data that relates to their student groups or responsibilities. Additionally, welfare reporting by ClearView is now automated.

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Dashboard - the CyberHound appliance home page is now a dashboard that shows important indicators of the current state of the appliance and the traffic going through it. This has been well received by IT teams in schools.



LMS integration - we have done a lot of work with our LMS partners over the last 12 months to integrate LMS platforms with the CyberHound service. When you next talk to us please check in about these capabilities to make sure your school is taking full advantage.



Enhanced Spam Filtering - CyberHound users benefit from some of the most advanced spam filtering available. Our spam filtering solution works across cloud and local email applications. Clients have the ability to easily decide what level of spam filtering is appropriate for their needs and adjust as the need arises.



VPN Functionality - those with the latest releases can use the newest CyberHound VPN functionality providing improved performance and security. Enhancements include RoamSafe for iOS (always on VPN), Secure IKEv2 VPN for both Windows 10 and macOS and improved site to site connectivity with improved IPsec VPN.

What are you missing out on?

If you are aren't running the latest version of the CyberHound platform:

- You're not maximising your investment by using the latest features and enhancements
- You may not be protected against some of the latest threats
- You may be missing access to monitoring of current websites and social media
- You will be missing out on other underlying enhancements to optimise the reliability and performance of your service.

What's more, the current version is our easiest to use yet, with customisable reports, an attractive interface and granular controls. All these assist ICT specialists, empower teachers and provide transparency to school leadership.

If you'd like to add CyberHound options such as ClearView and RoamSafe to your suite, please contact us to find out how.

Update now

You need to update to the latest version so you don't miss out on any of these great benefits. This is as simple as using the update scheduler within the CyberHound user interface, or by requesting a push update from our friendly support team at cyberhound.com/support-services/.

Optimise your CyberHound Service

Our specialist support staff can organise a Technical Review Service to determine if your CyberHound setup is functioning at an optimal level. We can also arrange a session with our learning and development team to ensure you and your staff are getting the most out of the CyberHound platform - this is for IT, teaching staff and school leaders.

Call us on +61 7 3020 3330 or email info@cyberhound.com to start planning determine how to optimise your CyberHound Service.

CyberHound

CyberHound, part of the Superloop Group, provides schools with the ability to optimise, secure and manage their internet services. We help students engage in new forms of learning and help staff confidently use digital content and resources without the worry of access, internet performance or internet reliability.