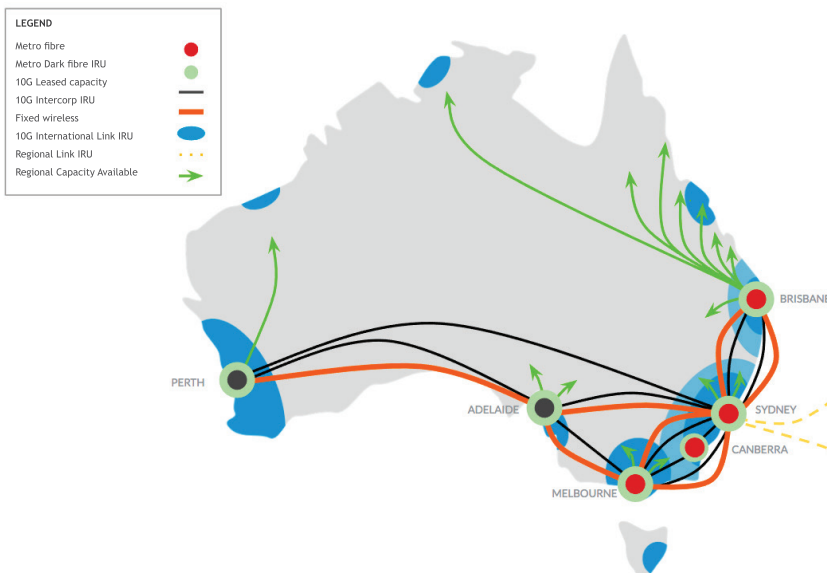


### Internet Connectivity Solutions For Schools

Schools across Australia are now completely dependent on the performance and reliability of their internet services. Cloud services, file access, online exams and classroom content and learning tools mean the internet is now a critical service. CyberHound offers the answer with high performance, low latency connectivity through a range of heterogeneous internet connectivity solutions. These solutions are custom-designed and delivered using services, including our own network across Asia-Pac. These services offer zero contention, guaranteed high levels of support, shortest path connectivity, no surprise contract terms and fully inclusive contract packages.

These internet services can be combined with the CyberHound Secure Web Gateway and Next Generation Firewall solutions for schools, offering advantages in support, cost and simplicity.



### CyberHound Internet Service Benefits:

- Network ownership ensures service reliability
- One support contact and one contract to sign
- Best-fit, highest quality services – guaranteed
- No contention – you get what you pay for!
- Redundant, seamlessly managed link options
- On demand scalability and future-proofing
- Cost and commercial advantages

### Why CyberHound Internet?

CyberHound is part of the Superloop Group, one of Asia Pacific's leading internet and cloud services providers. Superloop is an ASX300 company. Superloop is a network owner across the Asia Pacific region. The advantage this brings is that service and support are completely within our own control.

Superloop is also the leading provider of Fixed Wireless internet services across Australia. Many regional schools rely on this capability and others use it as a cost-effective, easy to implement backup link to ensure internet availability for their school.

CyberHound's internet services are designed to provide our customers with the most reliable internet service at the most cost-effective price – all backed by unrivalled customer support.



*In 2017, the College was looking to improve internet reliability, speed, and automatic failover. Cyberhound (as part of Superloop) are uniquely positioned to provide an end-to-end solution, from firewall through to ISP, that is cost effective, easy to use and well supported.*

*Not only has CyberHound improved the internet service for our staff and students but has also decreased the time spent on maintaining the internet service by our technicians. In schools, ICT services are often spread thin, and we technical people cannot be experts on all matters IT, therefore having a company with the resources Cyberhound does, gives us relief when those difficult internet issues arise and the College is looking at us to keep the internet service running.*



**Solomon Box, Ormiston College**

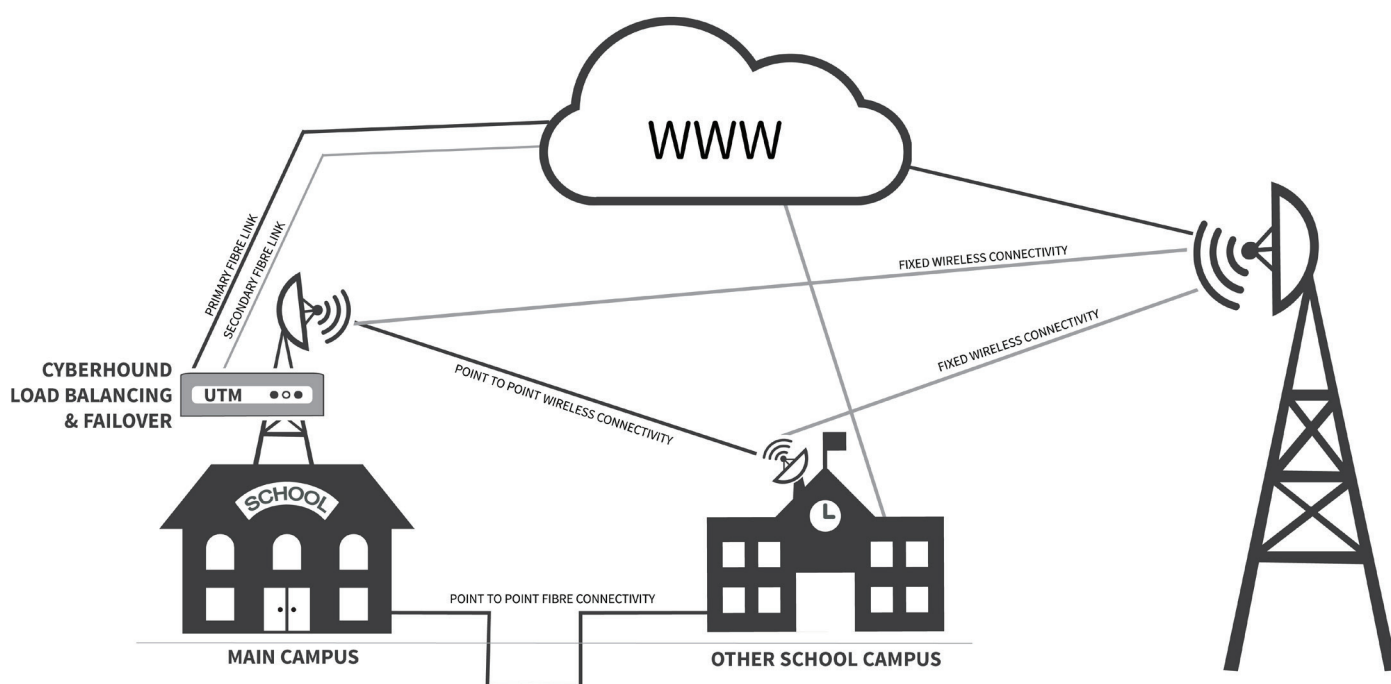
# CYBERHOUND INTERNET SERVICES



CYBERHOUND



**“Exceeding customer expectations is in our DNA”  
Bevan Slattery – CEO and Founder, Superloop**



## Flexible Education Packages

CyberHound offers best-fit solutions for schools. CyberHound offers fibre, fixed wireless, point to point and highly resilient backup connections. These are the highest quality, un-contended, shortest path connections - backed up by 24x7 support services.

All packages are provided using the highest quality networks and infrastructure. We offer dynamic capacity increases as well as the option for seamless failover and load balancing through the managed CyberHound service.

## Unrivalled Customer Experience

Trust, Customer Experience and Performance. This is what the Superloop Group's business is built on. Customers benefit from CyberHound's education expertise and Superloop's extensive network experience delivering secure, world-class networks that schools rely on.

This is all backed up by 24x7 support and managed services that provide the highest level of customer service.

Rapid service provisioning, single point of contact for support and cost guarantees ensure the best customer experience.



*We upgraded to the CyberHound service, including all of our internet services, and we are very happy with the results. Moving to CyberHound has proven to be an excellent decision. The service from their team has been outstanding and all 5 of our schools are really enjoying the benefits it now offers and the proactive support. We were also pleased with the financial proposal from CyberHound to combine their service with internet services for all 5 schools which has given us considerable cost savings over the next 3 years. I would recommend them strongly to other schools.*

**Ibrahim Elkadomi, Australian International Academies**

